

# Cookies

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Last updated: 20<sup>th</sup> September 2023

This site uses cookies to enable various features and functionality and we are changing the information we provide to make it easier for you to see how we use cookies during the course of your visit to our site.

We have categorised the cookies we use based on the International Chamber of Commerce guide into the following four categories:

- Strictly Necessary
- Performance
- Functionality
- Targeting

For more information about cookies see [about cookies](#) below.

## Cookie categories

### Strictly Necessary Cookies

'Strictly necessary' cookies are essential to the operation of the website. They enable features such as the ability to log in to your account and to remember the data you submit as part of the booking process. Without these cookies the booking process will not work and you will not be able to make purchases from us online.

We use strictly necessary cookies to:

- Remember information you enter while booking our products in a single browsing session
- Identify you as having logged in and provide access you our account
- Remember what your cookie preference is

These are the cookies that we have defined as 'Strictly Necessary':

Name	Type	Description
SESS(x) & SSESS(x)	1 <sup>st</sup> party	Session identifiers, used to maintain data for your current session such as if you have logged in or progress through a booking

### Performance Cookies

'Strictly necessary' cookies are essential to the operation of the website. They enable features such as the ability to log in to your account and to remember the data you submit as part of the booking process. Without these cookies the booking process will not work and you will not be able to make purchases from us online.

We use strictly necessary cookies to:

- Remember information you enter while booking our products in a single browsing session
- Identify you as having logged in and provide access you our account
- Remember what your cookie preference is

These are the cookies that we have defined as 'Strictly Necessary':

'Performance' cookies enable us to collect anonymous information about how you use our website, the types of pages you visit, and problems you experience. We use the information to make improvements to the way the site works, understand the interests and motivations of our users and measure how effective our communications are.

We use performance cookies to:

- Provide analytics data on how our website is used
- Understand how our customers find the products they buy
- Tracking errors that occur

These are the cookies that we have defined as 'Performance':

Name	Type	Description
__utma, __utmb, __utmc, __utmz	1 <sup>st</sup> Party	Created by Google Analytics – used to distinguish visitors, repeat visits, and traffic sources

## Functionality Cookies

'Functionality' cookies are used to provide services or remember settings outside those preferences associated with a user account you may have with us.

We use 'functionality' cookies to:

- Remember questions we have asked you such as whether you wanted to participate in surveys or feedback

These are the cookies that we have defined as 'Functionality':

Name	Type	Description
No Cookies set at this time		

## Targeting Cookies

'Targeting' cookies are connected with services provided by third parties (e.g., 'share', 'like' and 'tweet' buttons). Those providers provide their services in return for recognising that you have visited our website.

These are the cookies that we have identified as 'Targeting':

Name	Type	Description
No cookies set at this time		

## About Cookies

Cookies are small text files placed on your computer by us or our partners. They let us identify the device you're using – but not you personally. This information is sent back to our systems as you move around our website.

Cookies are unique to the web browser you're using – so if you're using a desktop computer as well as a mobile, different data will be collected for each.

More information is available on [aboutcookies.org](http://aboutcookies.org)

Cookies can be set by the owner of the website you're on. These are known as 1st Party Cookies. There are also 3rd Party Cookies that can be set by partner websites. Only the owner of the cookie can see the anonymous information it collects.

You can choose to accept all cookies, reject 3rd Party Cookies or reject all cookies by changing your internet browser settings. If you don't accept cookies, some features of our website won't work. For example, you won't be able to make a booking.

Refusing cookies and changing your mind after you've accepted them

### Refusing cookies

You can change your browser settings to accept or refuse all cookies, choose which cookies you want or don't want, or ask to be notified when a cookie is set. Use the help feature in your browser to see how.

## Changing your mind after you've accepted our cookies

If you change your mind after you've accepted our cookies, you'll find an option within your internet browser to clear cookies that have already been set. Use the help feature in your browser to see how. You'll then need to change your browser settings to refuse cookies in future.

## More details on how to refuse cookies

Take a look at [aboutcookies.org](http://aboutcookies.org) or the Internet Advertising Bureau for independent information on cookies – including how to refuse or delete them from your computer or device.